the box pro

A 121 LA
active subwoofer

Table of contents

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1 General information

This user manual contains important information on the safe operation of the device. Read and follow all safety notes and all instructions. Save this manual for future reference. Make sure that it is available to all persons using this device. If you sell the device to another user, be sure that they also receive this manual.

Our products and user manuals are subject to a process of continuous development. We therefore reserve the right to make changes without notice. Please refer to the latest version of the user manual which is ready for download under *www.thomann.de*.

1.1 Further information

On our website (*www.thomann.de)* you will find lots of further information and details on the following points:

Download	This manual is also available as PDF file for you to download.
Keyword search	Use the search function in the electronic version to find the topics of interest for you quickly.
Online guides	Our online guides provide detailed information on technical basics and terms.
Personal consultation	For personal consultation please contact our technical hotline.
Service	If you have any problems with the device the customer service will gladly assist you.

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1.2 Notational conventions

This manual uses the following notational conventions:

Letterings

The letterings for connectors and controls are marked by square brackets and italics.

Examples: *[VOLUME]* control, *[Mono]* button.

Instructions

The individual steps of an instruction are numbered consecutively. The result of a step is indented and highlighted by an arrow.

Example:

1. ▶ Switch on the device.

2. ▶ Press *[Auto]*.

⇨ Automatic operation is started.

3. ▶ Switch off the device.

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1.3 Symbols and signal words

In this section you will find an overview of the meaning of symbols and signal words that are used in this manual.

Signal word	Meaning
DANGER!	This combination of symbol and signal word indicates an immediate dangerous situation that will result in death or serious injury if it is not avoided.
CAUTION!	This combination of symbol and signal word indicates a possible dangerous situation that can result in minor injury if it is not avoided.
NOTICE!	This combination of symbol and signal word indicates a possible dangerous situation that can result in material and environmental damage if it is not avoided.

A 121 LA

Warning signs	Type of danger
⚠	Warning – high-voltage.
⚠	Warning – danger zone.

2   Safety instructions

Intended use

This device is designed for sound reinforcement. Use the device only as described in this user manual. Any other use or use under other operating conditions is considered to be improper and may result in personal injury or property damage. No liability will be assumed for damages resulting from improper use.

This device may be used only by persons with sufficient physical, sensorial, and intellectual abilities and having corresponding knowledge and experience. Other persons may use this device only if they are supervised or instructed by a person who is responsible for their safety.

Safety

> **DANGER!**
> **Danger for children**
> Ensure that plastic bags, packaging, etc. are disposed of properly and are not within reach of babies and young children. Choking hazard!
>
> Ensure that children do not detach any small parts (e.g. knobs or the like) from the unit. They could swallow the pieces and choke!
>
> Never let children unattended use electrical devices.

> **DANGER!**
> **Electric shock caused by high voltages inside**
> Within the device there are areas where high voltages may be present. Never remove any covers.
>
> There are no user-serviceable parts inside.
>
> Do not use the device if covers, protectors or optical components are missing or damaged.

> **DANGER!**
> **Electric shock caused by short-circuit**
> Always use proper ready-made insulated mains cabling (power cord). Do not modify the mains cable. Failure to do so could result in electric shock/death or fire. If in doubt, seek advice from a registered electrician.

CAUTION!

Possible hearing damage

The device can produce volume levels that may cause temporary or permanent hearing impairment. Over an extended period of time, even levels that seem to be uncritical can cause hearing damage.

Decrease the volume level immediately if you experience ringing in your ears or hearing impairment. If this is not possible, keep a greater distance or use sufficient ear protectors.

NOTICE!

Risk of fire

Do not block areas of ventilation. Do not install the device near any direct heat source. Keep the device away from naked flames.

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!

NOTICE!

Operating conditions

This device has been designed for indoor use only. To prevent damage, never expose the device to any liquid or moisture. Avoid direct sunlight, heavy dirt, and strong vibrations.

!

NOTICE!

Power supply

Before connecting the device, ensure that the input voltage (AC outlet) matches the voltage rating of the device and that the AC outlet is protected by a residual current circuit breaker. Failure to do so could result in damage to the device and possibly injure the user.

Unplug the device before electrical storms occur and when it is unused for long periods of time to reduce the risk of electric shock or fire.

3   Features

- 21" bandpass woofer with 4" voice coil
- 2000 W class-D amplifier with SMPS
- Built-in SHARK sound processor (DSP)
- Connection options: XLR chassis socket for signal input, XLR chassis plug for signal output
- Lockable in and output socket (Power Twist) for power supply
- Network port for controlling notebooks / computers using the Pronet software
- Water-repellent membrane coating
- Compact 18 mm birch multiplex enclosure
- Black textured coating
- Four 100-mm heavy-duty casters included

A 121 LA

4   Installation

Unpack and check carefully there is no transportation damage before using the unit. Keep the equipment packaging. To fully protect the product against vibration, dust and moisture during transportation or storage use the original packaging or your own packaging material suitable for transport or storage, respectively.

Create all connections while the device is off. Use the shortest possible high-quality cables for all connections. Take care when running the cables to prevent tripping hazards.

> **CAUTION!**
> **Risk of injury due to heavy weight**
> Due to the heavy weight of the device, at least two persons are required for transport and installation.
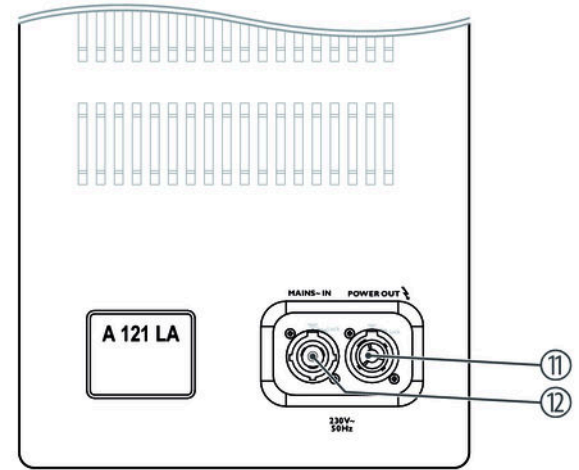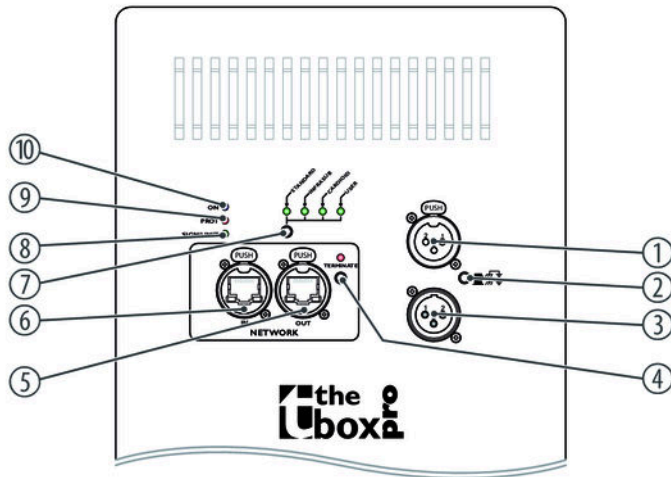
!

NOTICE!
Possible property damage by magnetic fields
Loudspeakers produce a static magnetic field. Therefore, maintain an appropriate distance to devices that can be adversely affected or damaged by an external magnetic field.

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5 Connections and controls

1	Audio signal input with lockable XLR chassis socket. The socket is electronically perfectly symmetrical wired to achieve an optimal signal-to-noise ratio and a sufficient power reserve, including A / D conversion.
2	Pushbutton *[GND LIFT]* If hum is caused by a ground loop, you can use this switch to disconnect the connection between the earth pin of the device and the signal ground of the device. Switching only has an effect when using balanced connection cables.
3	Audio signal output with XLR chassis plug to connect other line array elements or speakers to which the input signal is passed.
4	Pushbutton *[TERMINATE]* If the devices is networked together with Line Array elements, the last unit must be terminated with the built-in load resistance. Press the switch *[TERMINATE]*. The LED above it lights up.
5, 6	*[NETWORK IN/OUT]* RJ45 connectors for establishing a connection to network, the Pronet software and the line array elements

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7	**Preset button**

This button has two functions:

- If kept pressed while turning the device on, the ID assignment is made. The internal digital signal processor (DSP) assigns a new ID to the device for the remote control within the Pronet network. Each element must have a unique ID so that it can be represented in the Pronet network. If you assign a new ID, all elements with already assigned IDs must be turned on and connected to the Pronet network.
- If the elements is already on, pressing the button selects the DSP preset. The selected preset is indicated by the corresponding LED.

LED indicator of the selected DSP preset

- *[STANDARD]*
  This setting is suitable for all applications where the frequency range up to 90 Hz is to be transmitted and amplified. The setting is suitable for most environments and for combinations with vertically flown Line Arrays.
- *[INFRA]*
  This setting can be used when a deeper 'response' in the bass range is required. This will slightly reduce the sound pressure of the system. Note that the settings *[STANDARD]* and *[INFRA]* should not be used by two adjacent devices at a time.
- *[CARDIOID]*
  This setting is useful for a device that is set-up between two other subwoofers of the same type and emitting horizontally in the opposite direction. The bass level is reduced towards the stage.
- *[USER]*

	This LED lights up when the user setting is loaded. This setting corresponds to the user preset no. 1 of the DSP. In delivered condition, the user setting is identical to the setting *[STANDARD]*. If you want to change it, you must connect the element to a PC, edit the parameters using the Pronet software, and save the setting to user memory preset no. 1.
8	*[SIGN/LIMIT]* This LED lights green when an input signal is present. This LED lights red when the internal output signal is limited (due to excessive input signal level!).
9	*[PROT]* This LED lights red when the protection circuit of the amplifier module responds due to an internal error and the amplifier is therefore muted. This LED lights red when the internal output signal is limited (due to excessive input signal level!).
10	*[ON]* This LED lights green when the unit is turned on and the power supply voltage is present.

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11	*[POWER OUT]*
	Lockable output socket (Power Twist) to connect another device to the power supply. To connect another device to the power supply, insert the Power Twist connection cable into this socket and lock the plug by turning it clockwise. Connect the other end of the Power Twist connection cable to the Power Twist input socket of the other device. To disconnect the other device, pull the locking lever on the plug backwards and turn the plug counter-clockwise.
12	*[MAINS IN]*
	Lockable input socket (Power Twist). To turn on the device, insert the Power Twist power cable or Power Twist connection cable from another unit into this socket and lock the plug by turning it clockwise. To turn off the device, pull the locking lever on the plug backwards and turn the plug counter-clockwise.

6 Starting up

Switching on

After you have made all the required connections, turn on the audio system.

It is recommended to provide one switch for turning on the entire audio system and to always leave the Power Twist plugs connected to the sockets of the individual units. With this simple trick you can extend the life of the Power Twist connectors.

DSP preset

Set the desired DSP preset (*[STANDARD]*, *[INFRA]*, *[CARDIOID]* or *[USER]*).

Application example for stacked subwoofers

The units can be combined vertically or horizontally to subwoofer stacks. Of each three devices, the middle one should aim to the stage working with the DSP preset *[CARDIOID]* . The other two devices point toward the audience and work with the DSP preset *[STANDARD]*. By this configuration, the bass level for the artists on stage is reduced, but maximized for the audience.
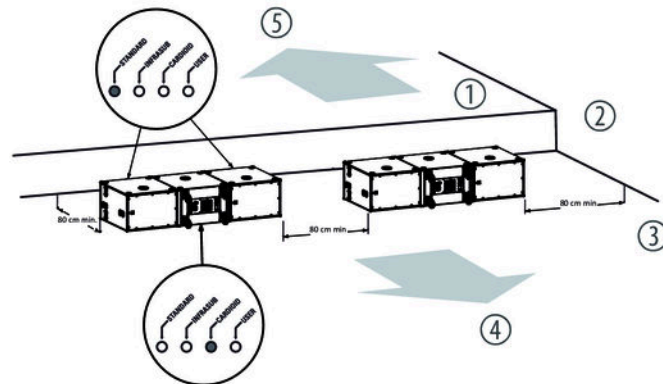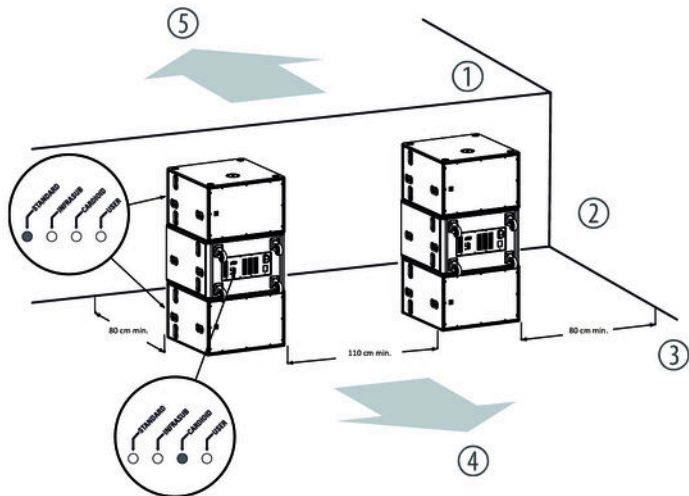
1	Stage
2	Wall or huge obstacle

3	Auditorium
4	Doubled bass
5	Reduced bass

Subwoofer stacks must be placed at a minimum distance of 80 cm from walls and fixed obstacles, so that the sound is not affected by reflections.

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7 Networking and remote control

Network capability

Using the network ports on the rear panel, the individual devices of the entire audio system can be networked and remote controlled with a notebook / computer using the Pronet software. The communication protocol used in the Pronet network is CanBus.
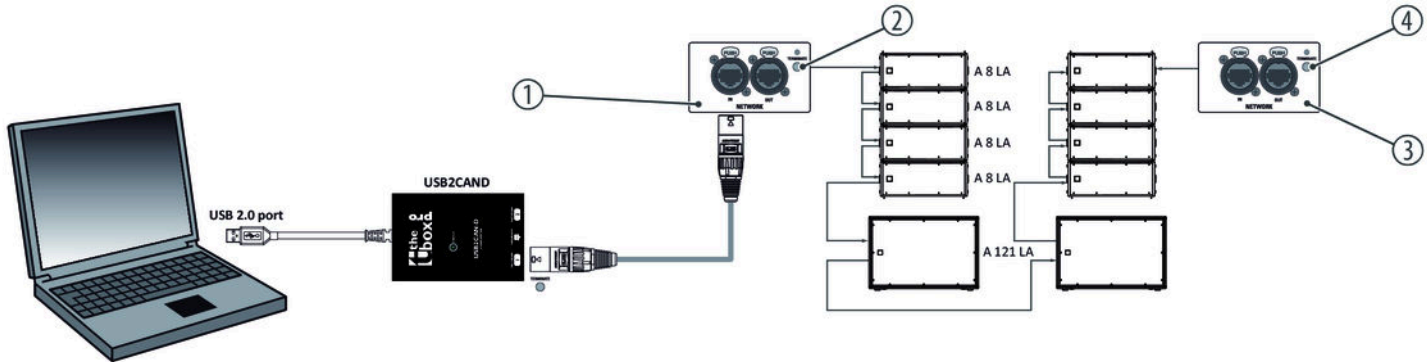
1	Network ports on the rear panel of the first unit.
2	*[TERMINATE]* pushbutton must not be pressed. The LED above it is off.
3	Network ports on the rear panel of the last unit.
4	*[TERMINATE]* pushbutton must be pressed. The LED above it is on.

Network setup and termination   The individual units are linearly linked via RJ45 network cables. Beginning and end of the network bus must be terminated. The beginning is terminated by a USB2CAND converter (optional accessory, part no 440591). At the end, the *[TERMINATE]* switch must be pressed on the rear panel of the last unit to enable the built-in terminating resistor for termination. The *[TERMINATE]* switch on all units between the USB2CAND converter and the last device must not be pressed.

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ID assignment

Each device of a Pronet network must have a unique identifier or ID. By default, the USB2CAND converter has the ID 0. Any other device can only have an ID equal or higher than 1. There must be no devices with the same ID on the network. The ID is assigned automatically when a device connected to the network is turned on for the first time.

Proceed as follows to assign a unique ID to all devices in the Pronet network:

1. ▶ Turn off all devices.

2. ▶ Connect them with the RJ-45 network cables in the desired order.

3. ▶ Press the *[TERMINATE]* button on the rear panel of the last unit.

4. ▶ Turn on the first device while holding down its *[PRESET]* button on the rear panel.

5. ▶ Leave the first device turned on and repeat step 4 for all other devices until the last device is turned on.

When a new device is to be added, only step 4 must be repeated. Each device keeps its ID, even if it is turned off, as it is stored in the internal memory of the device. The ID is only deleted or reassigned by explicit allocation as described above. Find more detailed information and instructions in the User Manual supplied with the Pronet software.

8 Technical specifications

Speaker	1 × 21" bandpass subwoofer (4" voice coil)	
Input connections	Voltage supply	Lockable input socket (Power Twist)
	Data interface	RJ45 input for control using Pronet software
	Signal transmission	XLR chassis socket
Input impedance	20 kΩ (balanced), 10 kΩ (unbalanced)	
Input sensitivity	+4 dBu / 1,25 V	
Output connections	Voltage supply	Lockable output socket (Power Twist) for the power supply of further units
	Data interface	RJ45 output for control using Pronet software
	Signal transmission	XLR chassis plug
Output power	2000 W (RMS)	

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Frequency range	34 Hz … 100 Hz (±−3 dB, depending on processor settings)	
Sound pressure level (SPL), max.	141 dB	
Power consumption	700 W (nominal)	
	1700 W (maximum)	
Operating supply voltage	AC 230 V ∼ 50 Hz	
Dimensions (W × H × D)	511 mm × 554 mm × 770 mm	
Weight	64 kg	
	67 kg (including casters)	
Ambient conditions	Temperature range	0 °C…40 °C
	Relative humidity	50 %, non-condensing

Further information

Design	Bandpass filter
Truss-capable	No
Tripod mounting	Yes
Casters	Yes
Woofers	1 × 21"
Power rating	2000 W

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9 Plug and connection assignment

Introduction

This chapter will help you select the right cables and plugs to connect your valuable equipment in such a way that a perfect sound experience is ensured.

Please note these advices, because especially in 'Sound & Light' caution is indicated: Even if a plug fits into the socket, an incorrect connection may result in a destroyed power amp, a short circuit or 'just' in poor transmission quality!

Balanced and unbalanced transmission

Unbalanced transmission is mainly used in semi-professional environment and in hifi use. Instrument cables with two conductors (one core plus shielding) are typical representatives of the unbalanced transmission. One conductor is ground and shielding while the signal is transmitted through the core.

Unbalanced transmission is susceptible to electromagnetic interference, especially at low levels, such as microphone signals and when using long cables.

In a professional environment, therefore, the balanced transmission is preferred, because this enables an undisturbed transmission of signals over long distances. In addition to the conductors 'Ground' and 'Signal', in a balanced transmission a second core is added. This also transfers the signal, but phase-shifted by 180°.

Since the interference affects both cores equally, by subtracting the phase-shifted signals, the interfering signal is completely neutralized. The result is a pure signal without any noise interference.

XLR plug (balanced)
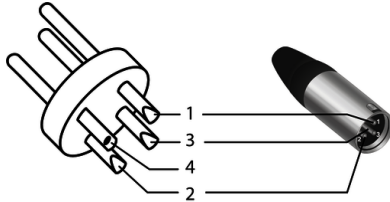
1	Ground, shielding
2	Signal (in phase, +)
3	Signal (out of phase, −)
4	Shielding on plug housing (option)

A 121 LA

10 Protecting the environment

Disposal of the packaging material

For the transport and protective packaging, environmentally friendly materials have been chosen that can be supplied to normal recycling.

Ensure that plastic bags, packaging, etc. are properly disposed of.

Do not just dispose of these materials with your normal household waste, but make sure that they are collected for recycling. Please follow the notes and markings on the packaging.

Disposal of your old device

This product is subject to the European Waste Electrical and Electronic Equipment Directive (WEEE) in its currently valid version. Do not dispose with your normal household waste.

Dispose of this device through an approved waste disposal firm or through your local waste facility. When discarding the device, comply with the rules and regulations that apply in your country. If in doubt, consult your local waste disposal facility.

A 121 LA

Notes